

DOC 1 Adding Chemicals:



HAZARD WARNING :

It may be in your interest to research the Chemicals we supply before adding to the hot tub, so you are fully aware of any side effects that may result in adding chemicals to the Hot Tub.

All chemicals we supply are industry standard and from reputable suppliers.

Chemicals supplied; Chlorine Granules, PH Plus Granules, PH Minus Granules, Chlorine Shock Granules

NOTE:

CHEMICALS MUST BE STORED INSIDE THE CONTAINER SUPPLIED AT ALL TIMES.

ALL PRODUCTS OF THE CONTAINER SUPPLIED AND CHEMICALS MUST BE KEPT OUT OF CHILDREN'S AND PETS REACH AT ALL TIMES.

CHEMICALS MUST BE ADDED BY A COMPETENT PERSON OF 18 YEARS OF AGE OR OVER AND WHO HAS BEEN INSTRUCTED/SHOWN BY A HUNSBURY HOT TUBS MEMBER OF STAFF INSTRUCTING HOW TO ADD THE CHEMICALS.

Any accidents with Raw Chemicals supplied, that may include; consumption, contact with eyes, or any side effects of the Chemicals. Please contact your local Health/ Emergency services.

Daily

1. Add Chlorine When required, determined by test strips. It is recommended that in the Evening after use but not always necessary, add 2-3 Scoops of Chlorine, this will work whilst not in use overnight, re test with strips in the morning to determine Chemical levels.
2. Keep Water Topped up above jets.
3. Test PH and Chlorine Minimum of 2x Per Day (TEST STRIPS PROVIDED).
4. Check Temp is stable. (37c is Ample)
5. Make sure Cover is on and Clipped Down when not in use.
6. Every 2 Days Remove filter Cartridge and rinse under clean water.

Testing Water (2x Daily)

1. Dip PH and Chlorine Strip in to water for 5 seconds
2. Remove and Count To 15
3. Hold up to back of Test strip pot (NOTE: YOU ARE CHECKING FOR CHLORINE AND PH)
4. Make sure the colour of the strip is in the PH OK lines and Chlorine OK Lines.

If you need to adjust PH/ adding Chlorine,

5. Run Jets On Tub.
6. Add 1-2 Scoops of Chlorine to Water.
7. Leave Jets Running for 10 Mins/ Cycle.
8. Wait for 1 hour before entering hot tub.

If PH is High add 1 Scoop of PH – , at a time as required.

If PH is Low add 1 Scoop of PH + ,at a time as required

For adding PH + and – repeat steps 5 to 9 Replacing Chlorine With PH.

Retest with strips as required.

Note – Chlorine is required every day. Wait for Chlorine to be stable before using tub. i.e. to High

DOC 2 Fault Guide/ Frequently asked Questions:



Faults

1. **Water Cloudy** – Possible because Wearing clothes in water? Filter Cartridge needs rinsing with clean water? to many people in tub at one time/ over use of tub (fake tan, lotion, Spilling Drinks in water, etc)? **To rectify removing water and adding fresh may be required.**
2. **Hot Tub not Circulating Water** – Make sure Electric is has not tripped or the power to the Hot Tub has not been disconnected.
3. **No Power** – Electric tripped, Over Heated, become unplugged, switched off at power point. NOTE: This will cause the tub not to heat.
4. **Not Heating too Cold** – Hot Tub will require at least 24hrs to reach temp, Has lid been left open too long? Temp will drop a little while in use, Is the Tub working and been left on for at least 24hrs.
5. **Too much Chlorine** – Too reduce chlorine levels, Open lid and run jets to let chlorine evaporate, or remove water. Always re test as instructed.

In the Event of No Power To Hot Tub/ Not Heating

Check points 2. 3. 4. If there is no logical answer then please contact Hunsbury Hot Tubs on 01908 561411

If you have ANY question regarding the use of the hot tub please feel free to contact us no matter how minor or not you think the question is.

Frequently asked Questions

Where to add Chemicals from?

As shown, When adding Chemicals fold over Hot Tub lid and proceed to add chemicals from the top of the lid so any spillages fall on top of the lid. If a spillage occurs then the lid can be folded back over into the Hot Tub so any spillages goes back in to the water.

How Often Do I Add Chemicals?

Chemical must be added when required, Dosage/ how often can be determined by using the Chlorine and PH test strips supplied in the Chemical Container. We supply 6 Strips per day for your hire period. **Heavy use of the Hot Tub (i.e. in / out , in / out etc) and not keeping up with Chemical dosage will result in the water quality deteriorating very quickly.**

How Long Should I wait to use the Hot Tub after adding Chlorine/ Chemicals?

Generally an Hour or so, it is advised to test with test strips before use, to make sure Chlorine and PH is in the “Spa ok area” of the test pot level guide.

How Long do I Keep The Hot Tub Plugged Into The Electrics?

The Hot Tub needs to remain plugged in 24hrs a day until the end of the hire, at which point when a Hunsbury Hot Tubs member of Staff has checked the Operation of the Hot Tub on collection the Power to the Hot Tub can be removed.

Do I Need to Empty The Water In Hot Tub When You Collect?

It is a **MUST** that a Hunsbury Hot Tubs member of staff empties the Water from the Hot Tub on Collection, and the Hot Tub remains on/ connected to the power point, this is so when on collection the member of staff can check the full operation of the Hot Tub to return your Deposit back.

Deposits / Charges?

We fully understand that our Hot Tubs gain fair wear and tear etc.....BUT, We will only dispute the deposit if the Hirer (You/ any persons using the equipment) have mistreated the Hot Tub in any way that shows damage or breakages due to negligence when the tub is on hire. You will also be responsible for the extra cost of the breakages, up to £500.00 on receipt of a quote from Hunsbury Hot Tubs to replace breakage or damage.